



Some information to help make your stay as comfortable as possible...

ARRIVAL

Arrival time is after 4:00pm. If you do arrive early, Charmouth beach is just 2 miles away! Please come to the farmhouse door in the courtyard to pick up your key, if we're not available the key will be left in your cottage door. The immersion heater will have been turned on before your expected arrival and heating if required. Early check in/late checkout may be available at £40 (not available at peak holiday times). Please email your request, within 14 days of arrival.

CAR PARKING

Each cottage has a designated space. Please drive up level with the railway sleepers. If you have packed 'the kitchen sink' park by the double gates on the roadside to unload. Bikes can be locked in the fenced off area to the left of the bins.

GROCERIES

The nearest supermarket is 6 miles away so it's best to shop on the way. There are lots of fabulous farm shops in the area, the nearest being 1 mile away, Felicity's Farm shop is on the A35 at Morcombelake www.felicitysfarmshop.co.uk, you will find a great range of local produce, cakes, pies, desserts etc. You can also have lunch/coffee here and enjoy a seaview! There are small grocery shops in Chideock and Charmouth which cater for most things. If you need a bigger shop there is Waitrose and Morrisons 6 miles away in Bridport and Tesco in Axminster, 8 miles away. They do online deliveries here, give them the name of your cottage/ Berehayes Holiday Cottages DT66RQ. You must be on site at your chosen delivery time.

Forget something?

There is an honesty cupboard in the passageway which contains:- Toilet rolls (free) – Bin bags – Washing powder – Dishwasher tablets - Firelighters – Kindling - BBQ coals etc. Please put 50p per item into the charity box on the side of the cupboard. There is an electric pump for inflatables and an extension lead and a DVD player. Fresh linen, towels and tea towels are provided and there is a hairdryer in each cottage.

WIFI

Free high-speed broadband WiFi is available in the cottages and all around the complex, scan for **Berehayes 1** or **Berehayes 2**. To get the strongest signal every time, check which is stronger before you log in. Same password :- **happy holidays**

Tip: If you go to the centre of the courtyard, log into one, then the other, your device should then find the strongest automatically on every occasion. The walls are thick so its best near the windows. Please be mindful of other users by not streaming high quality content. For the best mobile phone signal go to the middle of the courtyard or better still at the top of the car park. **Code for dart lock box in corridor is C269.**

Quiet Please

Please be mindful of your neighbours, noise travels easily around the cottages and courtyard and out to our quiet village. No loud music is to be played inside or outside, other noise should be limited after midnight.

BABYSITTING/DOG CARING SERVICES

Is available locally subject to availability, please ask for details.

DOGS

Well behaved dogs are welcome at Berehayes. For muddy paws there is a hose located by the children's playground. Dog towels are available from the farmhouse. For the consideration of future guests please keep dogs from bedding, furniture and carpeted areas. Do not leave dogs in the cottages alone, they get anxious. There is a dog cage available on request.

Please do not use our paddock (found up the lane through the car park) to walk your dog as there are sensitive animals there (who have been bitten by a dog before!) There is a circular walk along the path to the right of the church, just keep turning right and you will be back in 10 minutes. Or a walk along Gassons lane opposite. Its 10 minutes to the river. Be careful, there are no footpaths. Please keep your dog on a lead at all times, when walking in the countryside near livestock and especially in the courtyard, some small children are frightened of dogs. Plus you know what else an unaccompanied dog can do in the courtyard, and that children like playing with the stones!

WOOD BURNERS

Found in cottages; Cider, Apple, Honeyput, Smugglers and Dairy. Your first basket of logs is free and can be found next to the children's playground. Further baskets can be purchased for £5 each (just add it to electricity form). There is a lighter in the kitchen drawer and firelighters by the fire. Extra firelighters & kindling in cupboard in passageway. To start fire, use a fire lighter under a few sticks of kindling, wait until all sticks are burning well before adding a small log every few minutes. Once roaring you can then and only then close the doors. Please do not leave your fire unattended at any time (we have a thatched roof!). Any fire must be dampened down and extinguished before the cottage is vacated and at the end of the evening. Fire guards are not practical in such small cottages so if you have young children please do not use the burner. Logs and baskets should be kept more than 2 metres from the fire.

Electricity and saving our planet (arrivals from September 1 to June 30 only)

We still burn increasing amounts of fossil fuels and pollute our planet. We have recently invested over £12,000 in an Air Source Heat Pump to cut electricity consumption at Berehayes.

Some cottage companies just add on £40 or £50 per week for electricity and include it in their cottage price. We believe this is not helpful in reducing energy consumption as there is no incentive to use less.

On your arrival day we check your electricity meter which you can then compare on your departure day. You will find it in the wooden cupboard above head height (read black digits only). To share the cost with you, each unit of electricity costs us 20p/unit but we will only charge you 10p/unit. During the colder months the average is £15/week for a small cottage and £25 for a large. No charges are made for July & August arrivals. 25% of all electricity payments goes to Friends of the Earth - charity 1012357. <https://friendsoftheearth.uk/>

Please do your bit by, turning out lights and boiling only the water required. It is probably best to leave the hot water tank switched on continuously but the room heaters can be set down to 2 during the night (otherwise it gets too warm). The bathroom radiator will come on automatically from 7-9 am and 5-7 pm . It can be overridden on the control box outside the door.

Pee, Poo, Paper are fine

We do not have 'mains sewerage' in the village and so the waste pipes are very small in your cottage, it is VERY IMPORTANT you do not put sanitary items etc down the toilet as this will cause a nasty back-flow in your cottage immediately! Sanitary bags are provided. 'Wet wipes' which claim to be 'flushable' are not 'flushable' here in the west country. There is a large bucket and mop available!

SMOKING

We provide ashtrays for outside use as there is a non-smoking policy inside cottages, the games room and passageway. Please be considerate to other guests. Raining - try the undercover area next to pool - Ashtray on wall!

FIRE!!

If you see a fire and it is small please use an extinguisher to put it out and raise the alarm by smashing the glass on the box across from the pool door (if safe to do so). Call 999. All family members should go to the carpark (not through the pool passageway) and stand by their car park space to be counted. If we are not on site call our mobile. If required, instructions for silencing the alarm are shown on the box in the passageway. Please do not leave electrical items on or plugged in when not in the cottage.

DUSTBINS/RECYCLING

The way in which recycling is collected is unique in Dorset (like many other things!) ie Plastic bottles with tops on will be rejected, as will black bin bags. Please collect rubbish in these 4 groups and dispose of it in the separate marked bins in the car park:-

Paper/Card & Plastic bottles (remove lids) - Glass - Food - Other waste

SWIMMING POOL

Open times are 7am to 8pm. Adult only sessions 7-8 am & 7-8 pm. If you avoid peak times (10-11am) (4-5pm) you are likely to have the pool complex to yourself.

First users in the morning can remove the pool cover (it takes 2, one at each end of the roller).

For safety and convenience please observe the following rules:

1. A minimum of two people in the pool complex (no lone swimming)
2. Children under the age of 12 must be supervised by an adult who can swim.

Parents are responsible for their children.

3. For **your safety** there is to be **no running** in the pool complex.
4. For **your safety** jumping or diving into the pool is **forbidden**.
5. We do not accept responsibility for any loss or damage to personal belongings left in the pool or games room area.
6. No glass or cups/mugs in the complex please.
6. Entry to the pool is gained by pressing the code **C2345Y** and turning handle clockwise.
7. Please ensure that the main door is closed at all times, preventing entry by small children.
8. If you wish to take a sauna it takes just 30 minutes to warm up, please follow the instructions in the changing room.
9. The jacuzzi operates by the buttons on the wall (please press again to turn off after use). It runs from 7am to 8pm and is set to run at a higher temperature from 8 to 11 am and 5 to 7pm and lower at all other times. Recommended usage time is **10 minutes**. Not to be used by children under 16 (& pregnant women) as there is a high risk of overheating and becoming unwell.
10. **No food or drinks are allowed in the pool complex.**
11. Ph & sanitation levels are checked 3 times a day. The pool closes at 8pm which is when chemicals are added to the pool. It is then unsafe to use for several hours.
12. These facilities are provided for the exclusively enjoyment of our 'registered' guests and not visitors.

Non compliance with these rules may result in you being asked to leave the pool complex (for your safety)

Please note: Guests using any of our facilities do so entirely at their own risk.

For your comfort we recommend you bring a dressing gown and flip-flops to go to and from the pool.

FIRST AID

There is a first aid kit on the right as you walk into the pool area. Please let us know what items are used so as we can replace them. There is an alarm next to it. In an emergency press it, ring at the farmhouse door and call 999 if necessary.

GAMES ROOM 8am to 11pm

- Children under the age of 14 should be supervised by an adult.
- The use of the equipment is at the guest's own risk. Code for dart lock box in corridor is C269.
- The pool table can be converted to a table tennis table with the supervision of an adult.
- Board Games such as Monopoly, Scrabble, Cluedo etc can be requested from the farmhouse.
- We like to keep the Games Room supplied with items for your enjoyment, please help by tidying away after use.
- No ball games in the courtyard please, there is space on the grass at the entrance.

BOOKS/DVD

There are books and dvds in the passageway and the Games Room. Please feel free to borrow these. Some cottages will need a DVD player which is found in the cupboard in the passageway. If you haven't finished a book at the end of your holiday we are happy to swap for one of yours that you have finished.

CHILDREN'S PLAY AREA

Only to be used by children under 12 whilst under the supervision of a responsible adult. There is a bigger playground behind the 'Old School', turn left out of our drive, 100m on the right.

LAUNDRETTE

Charges are £2/use for the washing machine and £2 for the tumble dryer per use (any coins). You will also find an iron and an ironing board there for your use. A vacuum cleaner can be found in the coal shed in the courtyard. Please do not hang up towels etc in the Courtyard. They will dry easier on the rack inside the pool door by the dehumidifier. There is also a clothes line by the Swimming Pool.

COTTAGE CLEANING

Bed linen and towels will be provided, please bring beach/pool towels. If you require towel or linen change during your stay prices start at £1 per item. An extra clean of the cottage can be provided at £15 per hour (subject to availability). Stays of 2 weeks will be offered a clean free of charge mid stay.

BARBEQUES

There is a gas & charcoal BBQ located on the lawn near the car park, which is the correct distance from the thatched roof! A slot can be booked on the sheet on the notice board, booking cannot be taken before your arrival. Please clean grills and equipment after use. Small bags of charcoal and disposable BBQs are for sale in the honesty cupboard (for Air Ambulance).

PADDOCK

The paddock is up the slope at the top end of the car park. Please use it for games, picnics, BBQ's etc. Children should be accompanied. Be aware there is a pond with a bridge over to Duck Island, please do not go over this bridge, it is very unsafe! To comply with the law and the CAA, drone flying is prohibited anywhere in the village. There can be guests staying in the Shepherds Hut and Boat please respect their privacy, especially before 10 am..

ALPACAS AND DUCKS

Please visit our amusing alpacas :- Dorcas (larger white one), Camilla (brown one) and Betsy Buttercup (smaller white one) They like you to be calm and will come and investigate you but will always keep their distance. Please do not feed them anything other than grass, cut up apples or carrots, there is a bowl by the farmhouse door, if there is food in it (only a small amount is enough) please feed them and return the bowls. The chickens like vegetable peelings but not onions or leeks. Just a handful for any animal is enough as over feeding can be harmful.

Please feed the 2 Jacobs sheep (Pickle & Lilly) a handful of food from the bin in their shed.

EXPERIENCES TO BOOK LOCALLY

To help you get the most out of your stay, we have compiled a website with some of the local area's best offerings. You can find more information and book these experiences on our website or at www.tobooka.co.uk/berehayes

HOLISTIC MASSAGE

If you'd like to treat yourself to a relaxing holistic massage in the comfort of your cottage during your stay please contact our Massage Therapist, Sarah.

Price list:-

<http://therapy-directory.org.uk/therapists/sarah-leboff-47033>

- 90 minutes - £80
- 60 minutes - £60
- 30 minutes - £35 (available only for groups of 3 people or more)

To make a booking, please contact Sarah directly on: (advance booking recommended)

Mob: 07928 113 616 Email: holisticmassagewithsarah@gmail.com

<http://therapy-directory.org.uk/therapists/sarah-leboff-47033>

BEAUTY TREATMENTS

If you would like to enjoy a fabulous pamper session in your cottage please contact Kelly on 07944 241081 for an appointment (advance booking always recommended) full list of treatments are shown on our website under the Pool/Spa tab.

GROUP BOOKINGS ONLY

A damage deposit of £1000 is held and returned 7 days after departure less the cost of any damage.

A reminder - Berehayes is quiet venue!

Also groups tend to move crockery between cottages (when doing the washing up together!), please replace it how you found it (items are colour coded and there is an inventory list to help you). Also furniture should be replaced to how it was found. There is a £15/ hour charge for us to sort items.

DAY OF DEPARTURE

Please vacate your cottage by **10.00 am** to enable us to prepare it for our next guests. Please leave the cottage tidy, ready to be cleaned and empty your bins and dishwasher and do the washing up before you leave. If you are intending to leave before 9am please come to the farmhouse the night before to say goodbye.

CONTACT

If you need anything during your stay please ring the bell at the farmhouse kitchen door. Generally available from 9.30 am-7pm or call us on 01297 489093 or mobile 07860 249443 out of hours or in an emergency.

Thank you for staying with us, we very much hope you enjoy your holiday, any comments would be gratefully received on the short questionnaire at the end of your stay..

Kevin & Hayley (Proprietors)

Jan 2020



Berehayes Holiday Cottages, Whitchurch Canonorum, Dorset, DT6 6RQ.
For accurate directions: type **berehayes** into google maps.

Tel : 01297 489093 Mobile: 07905 139324